

Official rules of the promotional campaign

"Win with Western Union and Postbank - April 15,2022 – July 15,2022 "

1. Subject

These official rules (the "Rules") set out the terms and conditions for the promotional campaign "Win with Western Union and Postbank – April 15, 2022 – July 15, 2022 („Promotion “) and regulate the relations between the organizer and the natural persons, participants in the promotion. By participating in the Promotion, the participants accept and agree to these general terms and conditions.

2. Organizer of the promotion.

The promotion is organized and conducted by Eurobank Bulgaria AD, UIC 000694749, with registered office and address of management: Sofia, Vitosha district, 260 Okolovrasten Pat Blvd. (Bank, Organizer).

3. Term and territory of the Promotion

3.1. The promotion takes place in the period from **00:00 am, April 15, 2022 – 23:59 pm, July 15, 2022** including. ("Period of implementation “);

3.2. The promotion is held in all offices of the Bank, as well as in the offices of sub-agents of Western Union from the agency network of the Bank, on the territory of the Republic of Bulgaria, within the announced working hours.

4. Participants in the Promotion

4.1. All natural persons over the age of 18 inclusive who have their habitual residence on the territory of the Republic of Bulgaria ("Participants") have the right to participate in the Promotion. Employees, as well as members of their families, the Organizer, Western union service agents from the Organizer's agency network, service providers / marketing agencies related to this Promotion are not eligible to participate in the Promotion.

4.2. Under a family member within the meaning of item 4.1. above should be understood each of the following: spouse (current or former), person with whom the employee lives on a marital basis, child (born or adopted), stepchild, parents, stepparents, grandparents, grandparents and grandparents, uncle, aunt, niece, nephew, brother, sister, stepson, step sister or first cousin.

5. Promotion mechanism

5.1. A client who meets the criteria specified in item 4, who has ordered Western Union money transfer from Bulgaria, to an office of the Bank or to an office of a sub-agent of Western Union from the agency network of the Bank, during the Promotion Period, as follows:

- ✓ to a recipient in Bulgaria, for an amount over 250 (two hundred and fifty) euros or
- ✓ to a recipient abroad, for an amount over BGN 500 (five hundred) or over EUR 250 (two hundred and fifty), receives a scratch card for participation in the Promotion from an employee of the Bank or the respective sub-agent.

5.2. In order to avoid contradictions, Western Union transfers ordered from Bulgaria to recipients in Bulgaria in BGN or ordered from Bulgaria directly to a bank account in Bulgaria or abroad, regardless of the currency, do not participate in the Promotion.

5.3. Each scratch card contains one of two "Try again" or "Win iPhone 13 Pro" labels, with the card labeled "Win iPhone 13 Pro" identifying the winning entrant.

5.4. Participants who do not fully meet the conditions for participation in the Promotion will be excluded from participation.

5.5. In case the transaction under item 5.1. is canceled or unsuccessful, for a reason due to the Participant or if it is subject to fraud, the Organizer has the right to exclude the participant from participation in the Promotion, as well as to refuse to provide a prize under item 6.1

5.6. Upon withdrawal of the winning card before the expiration of the Period of Conduct, the Promotion is terminated, for which the Organizer publishes a notice on the Site referred to in item 9.1. below. In case the winning card is not withdrawn by a participant until the expiration of the Period of Conduct, the Promotion is extended until the winning card is withdrawn.

6. Description of the awards

6.1. In the current Promotion of the drawn winning participant will be awarded with following 1 piece of prize – Smartphone Apple iPhone 13 Pro, 512 GB.

6.2. The prize cannot be changed or replaced with another prize, cannot be replaced with its monetary equivalent, cannot be refunded and cannot be transferred. The Organizer reserves the right to replace the prize with another prize of equivalent value, if necessary for reasons beyond its control, by notifying the participants in advance by publishing a change in these rules on the Site under item 9.1.

6.3. The organizer declares and pays the due tax in connection with the taxable subject prize under item 6.1., According to the procedure and within the terms provided in the Personal Income Tax Act.

7. Receiving the prizes

7.1. The winning participant who has withdrawn a card with the inscription "You win Apple iPhone 13 Pro, 512 GB" may receive the prize under item 6.1., In his chosen financial center of the Bank, within 14 (fourteen) days from the date of the transaction and the withdrawal of the winning card. In order to receive his prize, the winning participant should appear in person at the financial center, provide a scratch card to the Bank's employee for reference, with certifying the date of the

transaction, against which he received the winning scratch card, as well as to fill in a declaration (according to the sample of the Organizer). The award ceremony is certified by signing a handover protocol.

7.2. If the winning participant cannot, for some reason, not through the fault of the Organizer, accept the prize under item 6.1., Incl. cannot be found at the contacts indicated by him, refuses the prize or does not confirm that he wishes to receive it within the period under item 7.1, or does not submit the necessary documents under item 7.1, the participant loses the right to receive the prize.

7.3. With these Official Rules the Bank notifies the winning participants that if they win a prize under item 6.1, their full names and PIN will be communicated to the National Revenue Agency for the purposes of declaring and paying the due tax.

8. Personal data

The administrator of personal data is Eurobank Bulgaria AD, UIC 000694749, Sofia, Sofia Municipality, Vitosha District, 260 Okolovrasten Pat Str. The Bank processes personal data in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (the "General Data Protection Regulation"). Detailed information on the purposes and legal basis for the processing of personal data; the categories of recipients of personal data; the term for which the personal data will be stored; the rights of data subjects in connection with the processing of their personal data by the Bank, as well as information on the manner in which they may be exercised; contact details of the Data Protection Officer and any other information that the General Data Protection Regulation requires to be provided to entities is contained in the Notice on the processing of personal data, which is available on the Bank's website (www.postbank.bg), as well as on paper in each office of the Bank.

9. Other terms

9.1. For the Period of the Promotion these Rules are published on the website of the Organizer "Eurobank Bulgaria" AD at www.postbank.bg ("Site"), where they are available for the Period of the Promotion in a way that allows their storage and reproduction. The Organizer reserves the right to supplement or change these Terms, and the changes take effect from the moment of their publication on the website.

9.2. Information about the Promotion can be obtained by the users through the communication materials distributed in the respective offices, as well as by phone 0 700 18 555. The price of the call is according to the tariff of the respective mobile operator. their publication on the said website.

9.3. The Organizer is not responsible in case of inability to participate in the Promotion, as well as in case of inability to receive or use the prize, when this inability is due to reasons beyond the control of the Organizer. These circumstances may be due, for example, but not limited to force majeure and / or other objective circumstances that prevent the Promotion, receipt or use of the award. The organizer and Western Union are not responsible for defects in the prize received, beyond those covered by the warranty for the device. Your organizer reserves the right to terminate the Promotion at any time if the above circumstances occur by notifying the Participants in the

Promotion of the specified in item 9.1. Website. In these cases, no compensation is due to the participants.

9.4. All possible disputes between the Organizer and the Participants regarding the organization and implementation of the Promotion are resolved by mutual agreement, and if it is impossible to achieve such, the dispute is resolved by the competent Bulgarian court.

9.5. By participating in the Promotion, participants accept these rules and agree to abide by the terms and conditions of the promotional campaign "Win with Western Union and

Postbank **April 15, 2022 - July 15, 2022.**"